

# Day Camp Cancellation Policy

*No cash or credit card refunds are issued unless a Day Camp session is cancelled by the Kroc Center.*

## **Transfer Requests**

Complete the Change of Enrollment form for all Day Camp session transfers. Transfer requests are not guaranteed. Requests **MUST** be made 1 week prior to each camp. A \$10 fee is applied to all transfers that occur less than 1 week prior to the start of the camp. Deposits are not refundable, nor transferable between weeks or campers, but will be applied for camps occurring during the same week as the original enrollment. Regular payment policies apply: balances resulting from a transfer must be paid 1 week prior to the start of the camp.

## **Cancellations**

Cancellation more than 1 week prior to the start of a camp session: full credit on your Kroc Center account toward Kroc Center programs minus the \$25 non-refundable deposit fee (\$10 for field trips).

Cancellation less than 1 week prior to the start of the camp session: full credit on your Kroc Center account toward Kroc Center programs minus a \$10 administrative fee and the \$25 non-refundable deposit (\$10 for field trips).

Credit applications are available at the Gymnasium Guest Services Desk and Day Camp Office and must be completed within one week of the cancellation.

No prorated credits will be issued for partial attendance at a camp session or missed days due to illness, behavioral issues, or any other reason. Credits are: applicable towards any Kroc Center program, not redeemable for cash, will not be put on any credit card account, and expire six months from the date of issue.